



SAFETY ADVISORY BULLETIN

Office of the Fire Commissioner

ID No. SA039

Safety Advisory - CSA Issues Breaker Alert

Schneider Canada of Toronto, and the Canadian Standards Association (CSA) have announced a voluntary notification of a potential problem on Types **NC015** and **NFC015CP** circuit breakers, manufactured between August 1, 1996 and June 11, 1997. The circuit breakers can be identified by the type markings or blue coloured handle that DO NOT have a hole in the handle. There are no issues with NC015 breakers with black handles.

In some circumstances, these breakers may not trip. In other cases, the breakers will continue to protect anticipated overloads and short circuit currents. If the circuit breaker does not perform as intended, there is a potential for property damage and/or personal injury.

To date, Schneider Canada has received nine reports of damage to conductor insulation. There have been no reports of injuries or fires as a result of the potential problem.

Federal Pioneer products such as fusible load centres or circuit breakers other than the above referenced types are **not** affected by this program. Federal Pioneer circuit breaker panels that were installed prior to August 1, 1996, and have had no additional circuit breakers installed since August 1, 1996, are not affected by this program.

Replacement of the NC015 breakers are available in two versions. The first will be with a black handle and type number NC015BLK. The second version will continue to have a blue handle and is identified by the addition of a through hole in the handle.

Schneider Canada will be conducting a replacement program for the NC015 breakers having a blue handle without a through hole identifier. It is the intent of Schneider Canada to replace at no charge, the circuit breakers noted above in paragraph one.

Schneider Canada has established a toll-free number to handle customer enquiries. The toll-free number is 1-888-519-5556.

As part of the replacement program, Schneider Canada will be working with distributors, contractors and retailers to identify sites that may require replacement breakers.

Consumers are advised to inspect their circuit breaker panels to determine if the circuit breaker panels were manufactured by Federal Pioneer. If a Federal Pioneer circuit breaker panel is found to be installed, consumers should contact Schneider Canada at the above toll-free telephone number for further information.

Schneider Canada has notified its distributors and retailers of the potential problem. Contractors will also be contacted mail.

For more information, contact:

Schneider Canada
Customer Inquiries
1-888-519-5556

or

Canadian Standards Association (CSA)
Media Relations
(416) 964-5954

Safety Advisory Bulletins are distributed to Local Assistants to the Fire Commissioner and where applicable, other related agencies and authorities, in order to provide notification of potential safety hazards.

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